

February 12, 2013

Robert Plock  
6827 Latta Pkwy  
Dallas TX 75227-6043

Texas Auto Claims  
PO Box 661041  
Dallas TX 75266-1041

RE: Claim Number: 43-243X-002  
Date of Loss: January 25, 2013  
Our Insured: Ronald Noel

Dear Robert Plock:

We have received the estimate for your vehicle from the Select Service® repair facility you selected.

While reviewing your estimate, you may notice that some parts were quoted as Recycled Parts. We have enclosed important information about Recycled Parts. Please keep this for your records.

If you did not receive a written estimate from the repair facility or have any questions, please contact us.

Sincerely,

Oscar Z Sanchez  
Claim Representative  
(888) 257-6077 Ext. 97

State Farm Mutual Automobile Insurance Company

Enclosures: State Farm - Promise to You  
Estimate

For your insurance and financial needs, please contact an agent or visit [statefarm.com](http://statefarm.com)®.

# RUSTY WALLIS COLLISION CENTER

11300 E NORTHWEST HWY, DALLAS, TX 75238

Phone: (214) 328-0078

FAX: (214) 355-2754

Workfile ID:

e7233d7a

Federal ID:

751073518

## Estimate of Record

**Customer: PLOCK, ROBERT**

**Job Number:**

Written By: Brian Glenn, 2/11/2013 6:21:06 PM

Adjuster: Mary Anne Vinson

Insured: Insured, State Farm

Policy #:

Claim #: 43-243X-00202

Type of Loss: LIAB-Liability

Date of Loss: 1/25/2013 3:45:00 PM

Days to Repair: 3

Point of Impact: 06 Rear

**Owner:**

PLOCK, ROBERT  
6827 LATTA PKWY  
DALLAS, TX 75227-6043  
(214) 997-4462 Day  
(214) 799-7775 Cell

**Inspection Location:**

RUSTY WALLIS COLLISION CENTER  
11300 E NORTHWEST HWY  
DALLAS, TX 75238  
Repair Facility  
(214) 328-0078 Evening

**Insurance Company:**

STATE FARM INSURANCE COMPANIES  
08401

**Vehicle Drop Off Date:** 02/11/2013

**Promise Date:** 02/14/2013

**Repair Start Date:** 02/11/2013

## VEHICLE

Year: 2008	Body Style: 4D P/U	VIN: 2HJYK16508H530705	Mileage In: 88403
Make: HOND	Engine: 6-3.5L-FI	License: 75XLX8	Mileage Out:
Model: RIDGELINE 4X4 RTL	Production Date: 2/2008	State: TX	Vehicle Out: 2/14/2013
Color: black Int:	Condition: Good	Job #:	

**TRANSMISSION**

Automatic Transmission  
4 Wheel Drive  
Overdrive  
Traction Control

**SEATS**

Power Driver Seat  
Bucket Seats  
Leather Seats  
Heated Seats

**STEERING**

Power Steering  
Tilt Wheel

Steering Wheel Controls

**BRAKES**

Power Brakes  
4 Wheel Disc Brakes  
Anti-Lock Brakes (4)

**ROOF**

Electric Glass Sunroof

**GLASS**

Privacy Glass  
Power Windows

**WHEELS**

Aluminum/Alloy Wheels

**RADIO**

AM Radio

FM Radio

Stereo

Search/Seek

CD Changer/Stacker

**INTERIOR**

Power Locks

Air Conditioning

Cruise Control

Driver Air Bag

Passenger Air Bag

Front Side Impact Air Bags

Console/Storage

Intermittent Wipers

**EXTERIOR**

Power Mirrors

Dual Mirrors

Alarm

Keyless Entry

**PICKUP/VAN EQUIPMENT**

Rear Step Bumper

Bedliner

Trailer Package

**PAINT**

Clear Coat Paint

**Estimate of Record**

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>REAR BUMPER</b>					
2		O/H rear bumper		0	0.00	1.7	0.0
3	** <>	Repl RECOND Bumper cover	04715SJCA90ZZ	1	328.82	Incl.	3.2
		NOTE: SPIDERWEBBING OVER ENTIRE COVER. REPAIR NOT COST EFFECTIVE PLUS DEEP GOUGES AND DEFORMATION					
4		Add for Clear Coat		0	0.00	0.0	1.3
5		R&I Step pad center		0	0.00	Incl.	0.0
6		Repl RT Step pad outer	71511SJCA00ZB	1	20.89	Incl.	0.0
7		<b>REAR LAMPS</b>					
8		R&I RT Tail lamp assy		0	0.00	0.3	0.0
9		R&I LT Tail lamp assy		0	0.00	0.3	0.0
10		Repl RT License lamp	34101SJCA01ZB	1	42.20	Incl.	0.0
11	#	Refn Denib & Polish		0	0.00	0.0	0.2
12			OTHER CHARGES				
13	#		E.P.C.	1	5.00		
<b>SUBTOTALS</b>					<b>396.91</b>	<b>2.3</b>	<b>4.7</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			391.91
Parts Discount	\$ 63.09	-5.0 %	-3.15
Body Labor	2.3 hrs @	\$ 42.00 /hr	96.60
Paint Labor	4.7 hrs @	\$ 42.00 /hr	197.40
Paint Supplies	4.7 hrs @	\$ 30.00 /hr	141.00
Other Charges			5.00
Subtotal			828.76
Sales Tax	\$ 529.76 @	8.2500 %	43.71
<b>Grand Total</b>			<b>872.47</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>872.47</b>

## Estimate of Record

---

**Customer: PLOCK, ROBERT**

**Job Number:**

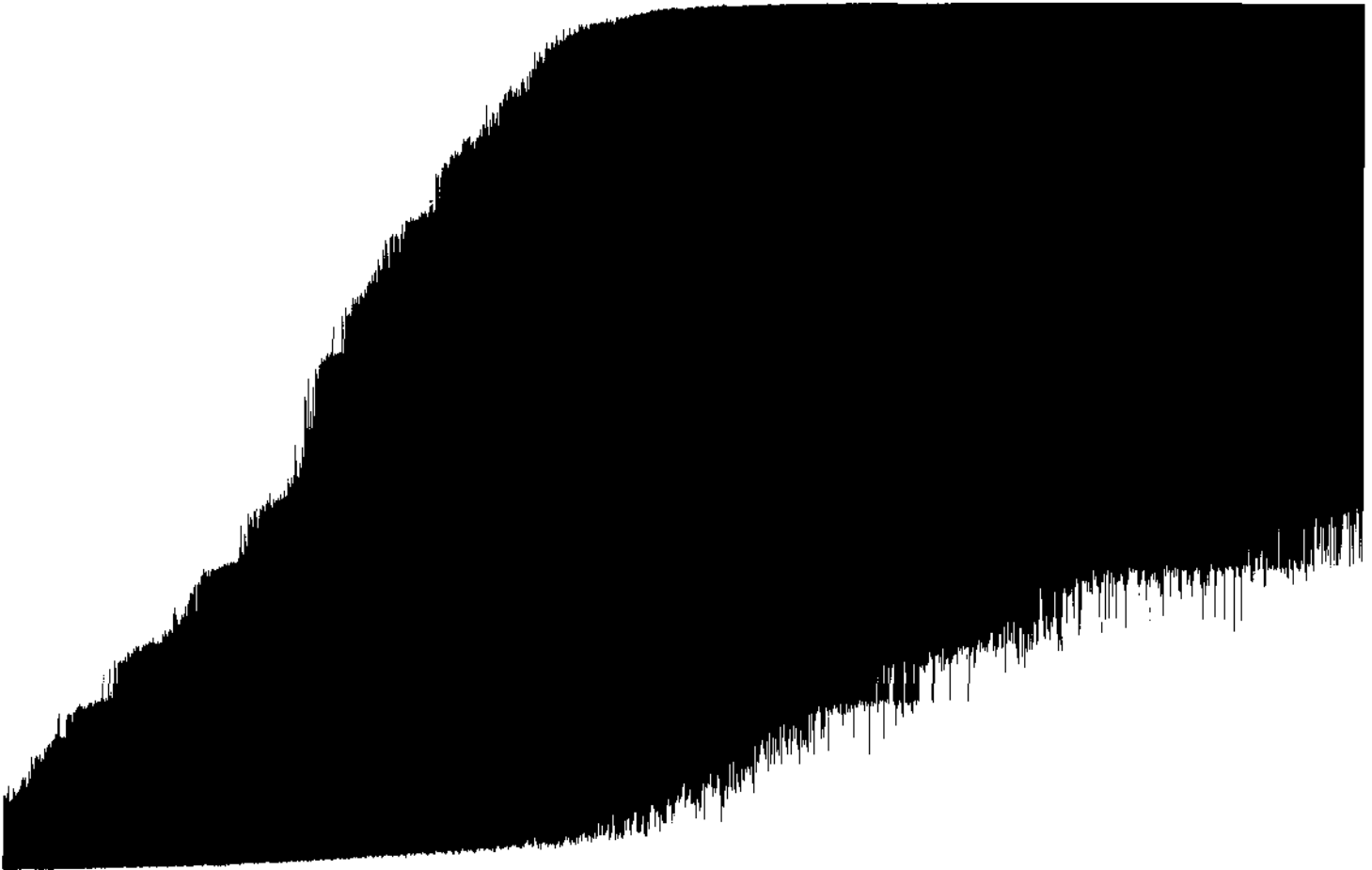
Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to <http://www.statefarm.com/> and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

## Estimate of Record



**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide

ARG4475, CCC Data Date 2/1/2013, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinsh operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM.



January 29, 2013

Robert Plock  
6827 Latta Pkwy  
Dallas TX 75227-6043

**Texas Auto Claims**  
PO Box 661035  
Dallas TX 75266-1035

RE: Claim Number: 43-243X-002

**THIS NOTICE IS REQUIRED BY LAW. IT DOES NOT CONSTITUTE AN  
ADMISSION OF LIABILITY BY THE INSURANCE COMPANY.**

**REQUIRED NOTICE TO INSURANCE CLAIMANTS FOR MOTOR VEHICLE REPAIRS**

By law, you have the right to select where your motor vehicle is repaired and the parts used for repairs. However, an insurance company is not required to pay more than a reasonable amount for such repairs and parts. Your statutory rights regarding motor vehicle repairs are explained in the copy of the Insurance Code §§1952.301 to 1952.307, printed on the reverse side of this notice or attached to this notice. If the costs of repairing your vehicle are to be paid under an insurance policy issued by us, the nature of the coverage is stated in more detail in the applicable policy. For detailed information regarding the insurance policy, contact:

State Farm Mutual Automobile Insurance Company  
**MAILING ADDRESS: P.O.Box 661041, Dallas, TX 75266-1041**  
**TELEPHONE:(888) 257-6077 Ext. 32651**  
**FAX:(888) 257-6076**

For questions about your statutory rights regarding motor vehicle repairs under the Insurance Code §§1952.301 to 1952.307, contact the Texas Department of Insurance. You may write to the Consumer Protection Division at PO Box 149091, Austin, TX 78714-9091, call 1-800-252-3439, fax 1-512-475-1771, email [ConsumerProtection@tdi.state.tx.us](mailto:ConsumerProtection@tdi.state.tx.us), or visit the Department online at <http://www.tdi.state.tx.us>.

Sincerely,

Mary Anne Vinson  
Claim Representative  
(888) 257-6077 Ext. 32651

State Farm Mutual Automobile Insurance Company

***State Farm® insurance policies, applications, forms and required notices are written in English. This document has been translated for your convenience. In the event of any difference in interpretation, the English language version controls.***

**Texas Ins Code 1952.301 - 1952.307**

**1952.301 Limitations on Parts, Products, or Repair Persons or Facilities Prohibited**

(a) Except as provided by rules adopted by the commissioner, under an auto insurance policy that is delivered, issued for delivery, or renewed in this state an insurer may not, directly or indirectly limit the insurer's coverage under a policy covering damage to a motor vehicle by:

- (1) specifying the brand, type, kind, age, vendor, supplier, or condition of parts or products that may be used to repair the vehicle; or
- (2) limiting the beneficiary of the policy from selecting a repair person or facility to repair damage to the motor vehicle covered under the policy.

(b) In settling a liability claim by a third party against an insured for property damage claimed by the third party, an insurer may not require the third-party claimant to have repairs made by a particular repair person or facility or to use a particular brand, type, kind, age, vendor, supplier, or condition of parts or products.

**1952.302 Prohibited Acts in Connection with Repair of Motor Vehicle**

In connection with the repair of damage to a motor vehicle covered under an automobile insurance policy, an insurer, an employee or agent of an insurer, an insurance adjuster, or an entity that employs an insurance adjuster may not:

- (1) solicit or accept a referral fee or gratuity in exchange for referring a beneficiary or third-party claimant to a repair person or facility to repair the damage;
- (2) state or suggest, either orally or in writing, to a beneficiary the beneficiary must use a specific repair person or facility or a repair person or facility identified on a preferred list compiled by an insurer for the damage repair or parts replacement to be covered by the policy; or
- (3) restrict the right of a beneficiary or third-party claimant to choose a repair person or facility by requiring the beneficiary or third-party claimant to travel an unreasonable distance to repair the damage.

**1952.303 Contracts Between Insurer and Repair Person/Facility**

(a) A contract between an insurer and a repair person or facility, including an agreement under which the repair person or facility agrees to extend discounts for parts or labor to the insurer in exchange for referrals by the insurer, may not result in a reduction of coverage under an insured's automobile insurance policy.

(b) The commissioner may adopt rules under Chapter 542 with respect to any fraudulent activity of any party to an agreement described by Subsection (a).

**1952.304 Provision of Information Regarding Repairs**

An insurer may not prohibit a repair person or facility from providing a beneficiary or third-party claimant with information that states:

- (1) the description, manufacturer, or source of the parts used; and
- (2) the amounts charged to the insurer for the parts and related labor.

**1952.305 Notice of Rights Regarding Repair of Motor Vehicle**

(a) At the time a motor vehicle is presented to an insurer, an insurance adjuster, or other person in connection with a claim for damage repair, the insurer, insurance adjuster, or other person shall provide to the beneficiary or third-party claimant notice of the provisions of this subchapter.

(b) The commissioner shall adopt a rule establishing the method or methods insurers must use to comply with the notice provisions of this section





# RUSTY WALLIS

## Body Shop

11310 East Northwest Hwy.  
Dallas, TX 75238

Phone: 214-328-0078

Fax: 214-355-2754

### CUSTOMER INFORMATION

NAME Robert Plack HOME PHONE 214 799 1296  
ADDRESS 6827 Latta Pkwy WORK PHONE CELL 214 799 7775  
CITY Dallas ZIP CODE 75227  
E-MAIL robplack@gmail.com  
VEHICLE TYPE Honda YEAR 2008 MODEL/COLOR Ridgeline/Black  
VIN # \_\_\_\_\_ TAG \_\_\_\_\_ MILEAGE \_\_\_\_\_

### INSURANCE AND PAYMENT INFORMATION

INSURANCE COMPANY State Farm  
DID THEY GIVE YOU AN ESTIMATE? \_\_\_\_\_ YES \_\_\_\_\_ NO  
HAVE THEY ISSUED YOU A CHECK FOR THE ESTIMATE? \_\_\_\_\_ YES \_\_\_\_\_ NO  
CLAIM NUMBER \_\_\_\_\_ DEDUCTIBLE AMT. \$ \_\_\_\_\_  
CONTACT PERSON \_\_\_\_\_

**TERMS:** I HEREBY AUTHORIZE THE REPAIR WORK HEREIN AFTER SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. I GRANT RUSTY WALLIS HONDA OR ITS EMPLOYEES AS MY TRUE AND LAWFUL POWER OF ATTORNEY TO SIGN MY NAME TO ANY CHECKS FOR THE REPAIRS DONE ON MY VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. IF IT BECOMES NECESSARY FOR YOU TO EMPLOY A COLLECTION AGENCY AND/OR AN ATTORNEY TO COLLECT THIS AMOUNT. I THE UNDERSIGNED AGREE TO PAY ALL COURT COST PLUS A REASONABLE ATTORNEY'S FEE AND/OR COLLECTION AGENCY FEE.

**NOTICE PURSUANT TO SS70,001, TEXAS PROPERTY CODE:** I AM THE PERSON, OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIRS OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR ORDER TO WHICH THIS IS ATTACHED. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH SECTION 9.503. TEXAS BUSINESS AND COMMERCE CODE. IF A WRITTEN ORDER PAYMENT FOR REPAIRS OF THE VEHICLE IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS OR BECAUSE THE DRAWER OR MAKER OF THE ORDER HAS NO ACCOUNT OR THE ACCOUNT ON WHICH IS DRAWN HAS BEEN CLOSED.

YOUR SIGNATURE (X) Robert Plack DATE 02/11/2013



**AUTHORIZATION AND DIRECTION TO PAY**  
 (You have the right to select any repair facility to repair your vehicle.)

Vehicle owner's name: \_\_\_\_\_

Vehicle description: \_\_\_\_\_  
Year Make Model VIN

Claim Number: \_\_\_\_\_ Date of loss: \_\_\_\_\_

I authorize(d) Rusty Wallis Body Shop to estimate and repair my vehicle, unless it is an economic total loss.  
(Repairer)

X. Rusty Pirk  
 Vehicle Owner's Signature

02/11/2013  
 Date

I have received a copy of the initial and final automated repair estimate.

I authorize State Farm® to pay Rusty Wallis Body Shop \$ \_\_\_\_\_ on my behalf.  
(Repairer)

\_\_\_\_\_  
 Vehicle Owner's Signature

\_\_\_\_\_  
 Date

I certify that repairs have been completed as indicated on the final automated repair estimate.

\_\_\_\_\_  
 Repairer's Signature

\_\_\_\_\_  
 Date

Form must be retained in repairer's records for at least 6 months, or longer if required by state law.

**RUSTY WALLIS COLLISION CENTER**

11300 E NORTHWEST HWY, DALLAS, TX 75238

Phone: (214) 328-0078

FAX: (214) 355-2754

Workfile ID: e7233d7a  
Federal ID: 751073518**Preliminary Estimate****Customer: PLOCK, ROBERT****Job Number:**Written By: Brian Glenn  
Adjuster: Mary Anne Vinson

Insured:	Insured, State Farm	Policy #:	Claim #:	43-243X-00202
Type of Loss:	LIAB-Liability	Date of Loss:	1/25/2013 3:45:00 PM	Days to Repair: 0
Point of Impact:	06 Rear			

**Owner:**

PLOCK, ROBERT  
6827 LATTA PKWY  
DALLAS, TX 75227-6043  
(214) 997-4462 Day  
(214) 799-7775 Cell

**Inspection Location:**

RUSTY WALLIS COLLISION CENTER  
11300 E NORTHWEST HWY  
DALLAS, TX 75238  
Repair Facility  
(214) 328-0078 Evening

**Insurance Company:**

STATE FARM INSURANCE COMPANIES  
08401

**VEHICLE**

Year:	2008	Body Style:	4D P/U	VIN:	2HJYK16508H530705	Mileage In:	88403
Make:	HOND	Engine:	6-3.5L-FI	License:	75XLX8	Mileage Out:	
Model:	RIDGELINE 4X4 RTL	Production Date:	2/2008	State:	TX	Vehicle Out:	
Color:	black Int:	Condition:	Good	Job #:			

**TRANSMISSION**

Automatic Transmission  
4 Wheel Drive  
Overdrive  
Traction Control

**SEATS**

Power Driver Seat  
Bucket Seats  
Leather Seats  
Heated Seats

**STEERING**

Power Steering  
Tilt Wheel

Steering Wheel Controls

**BRAKES**

Power Brakes  
4 Wheel Disc Brakes  
Anti-Lock Brakes (4)

**ROOF**

Electric Glass Sunroof

**GLASS**

Privacy Glass  
Power Windows

**WHEELS**

Aluminum/Alloy Wheels

**RADIO**

AM Radio

FM Radio

Stereo

Search/Seek

CD Changer/Stacker

**INTERIOR**

Power Locks

Air Conditioning

Cruise Control

Driver Air Bag

Passenger Air Bag

Front Side Impact Air Bags

Console/Storage

Intermittent Wipers

**EXTERIOR**

Power Mirrors

Dual Mirrors

Alarm

Keyless Entry

**PICKUP/VAN EQUIPMENT**

Rear Step Bumper

Bedliner

Trailer Package

**PAINT**

Clear Coat Paint

**Preliminary Estimate**

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>REAR BUMPER</b>					
2		O/H rear bumper		0	0.00	1.7	0.0
3	** <>	Repl RECOND Bumper cover	04715SJCA90ZZ	1	328.82	Incl.	3.2
4		Add for Clear Coat		0	0.00	0.0	1.3
5		R&I Step pad center		0	0.00	Incl.	0.0
6		<b>REAR LAMPS</b>					
7		Repl RT License lamp	34101SJCA01ZB	1	42.20	Incl.	0.0
8	#	Refrn Denib & Polish		0	0.00	0.0	0.2
<b>SUBTOTALS</b>					<b>371.02</b>	<b>1.7</b>	<b>4.7</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			371.02
Parts Discount	\$ 42.20	-5.0 %	-2.11
Body Labor	1.7 hrs @	\$ 42.00 /hr	71.40
Paint Labor	4.7 hrs @	\$ 42.00 /hr	197.40
Paint Supplies	4.7 hrs @	\$ 30.00 /hr	141.00
Subtotal			778.71
Sales Tax	\$ 509.91 @	8.2500 %	42.07
<b>Grand Total</b>			<b>820.78</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>820.78</b>

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to <http://www.statefarm.com/> and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.



# RUSTY WALLIS



VISIT US "ON THE NET"  
www.rustywallis.com

**RUSTY WALLIS HONDA**  
12277 SHILOH RD. • (214) 348-7500  
DALLAS, TEXAS 75228

**RUSTY WALLIS BODY SHOP**  
11300 E. NORTHWEST HIGHWAY  
DALLAS, TEXAS 75238 • (214) 328-0078

**RUSTY WALLIS VOLKSWAGEN**  
12635 LBJ FREEWAY  
GARLAND, TEXAS 75041 • (214) 349-5559

CUSTOMER NO. <b>146098</b>	ADVISOR <b>BRIAN GLENN</b>	8242	TAG NO <b>5061</b>	INVOICE DATE <b>02/14/13</b>	INVOICE NO. <b>HOCB570550</b>
ROBERT PLOCK 6827 LATTA PKWY DALLAS, TX 75227-6043	LABOR RATE	LICENSE NO.	MILEAGE <b>88,403</b>	COLOR <b>FORMAL BLK/</b>	STOCK NO. <b>81627</b>
	YEAR / MAKE / MODEL <b>08/HONDA/RIDGELINE/4DR RTL LTH NAVI</b>			DELIVERY DATE <b>11/24/08</b>	DELIVERY MILES <b>125</b>
	VEHICLE I.D. NO. <b>2 H J Y K 1 6 5 0 8 H 5 3 0 7 0 5</b>			SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE <b>214-275-4195</b>	BUSINESS PHONE	COMMENTS		MO: 88404	

**LABOR & PARTS**

# 1 90HOZ BODY SHOP REPAIR TECH(S) 8138 101.60  
REAR BUMPER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	71511-SJC-A00ZB	STEP. R. 0000000	20.89	20.89
JOB # 1	1	34101-SJC-A01ZB	LAMP UNIT 0000000	42.20	42.20
JOB # 1	1	04715-SJC-A90ZZ	FACE. RR. 0000000	328.82	328.82
JOB # 1	-1	DISCOUNT		3.15	-3.15
JOB # 1 TOTAL PARTS					388.76
JOB # 1 TOTAL LABOR & PARTS					490.36

# 2 91HOZ PAINT PER ESTIMATE TECH(S) 8210 197.40  
REFINISH PER ESTIMATE

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					197.40

G.O.G. & SUPPLIES

JOB # 2	4.7	B/S PAINT/MATERIALS (467) @	30.000	/UNIT	141.00
TOTAL - GOG					141.00

ESTIMATE  
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$872.47 (+TAX)

COMMENTS  
STATEFARM CLAIM# 43-243X-00202  
CUSTOMER OWES \$0  
THANK YOU

**NOTICE PURSUANT TO §70.001 TEXAS PROPERTY CODE:**

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT OF THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER ON THE CREDIT CARD HOLDER HAS AN ACCOUNT OR THE ACCOUNT ON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

Signature of the Person Responsible for Payment

**DISCLAIMER OF WARRANTIES**

ALL WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS.

CUSTOMER'S SIGNATURE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER.

**RUSTY WALLIS**

HONDA BODY SHOP VOLKSWAGEN  
(214) 348-7500 (214) 328-0078 (214) 349-5559

NO VEHICLES RELEASED AFTER SERVICE CENTER HOURS

The Reynolds and Reynolds Company, PRINTING COMPANY (2007)



# RUSTY WALLIS



VISIT US "ON THE NET"  
www.rustywallis.com

**RUSTY WALLIS HONDA**  
12277 SHILOH RD. • (214) 348-7500  
DALLAS, TEXAS 75228

**RUSTY WALLIS BODY SHOP**  
11300 E. NORTHWEST HIGHWAY  
DALLAS, TEXAS 75238 • (214) 328-0078

**RUSTY WALLIS VOLKSWAGEN**  
12635 LBJ FREEWAY  
GARLAND, TEXAS 75041 • (214) 349-5559

CUSTOMER NO. <b>146098</b>	ADVISOR <b>BRIAN GLENN</b>	8242	TAG NO. <b>5061</b>	INVOICE DATE <b>02/14/13</b>	INVOICE NO. <b>HOCB570550</b>
ROBERT PLOCK 6827 LATTA PKWY DALLAS, TX 75227-6043	LABOR RATE	LICENSE NO.	MILEAGE <b>88,403</b>	COLOR <b>FORMAL BLK/</b>	STOCK NO. <b>81627</b>
	YEAR / MAKE / MODEL <b>08/HONDA/RIDGELINE/4DR RTL LTH NAVI</b>			DELIVERY DATE <b>11/24/08</b>	DELIVERY MILES <b>125</b>
	VEHICLE I.D. NO. <b>2 H J Y K 1 6 5 0 8 H 5 3 0 7 0 5</b>			SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE <b>214-275-4195</b>	BUSINESS PHONE	COMMENTS		P. O. DATE <b>02/11/13</b>	
				MO: 88404	

TOTALS.....

\*\*\*\*\*

\* CASH ( ) CHECK#..... CHARGE ( ) AM/EXP ( ) \*  
 \* DISCOVER ( ) MC/VISA ( ) INITIALS..... \*  
 \* \* \* \* \*

\* WE AT RUSTY WALLIS HONDA APPRECIATE YOUR BUSINESS!!!!!! \*  
 \* OUR GOAL IS FOR EVERYTHING TO BE EXCELLENT! IF YOU FEEL \*  
 \* THAT WE HAVEN'T REACHED OUR GOAL, I WOULD PERSONALLY \*  
 \* LIKE TO HEAR FROM YOU. PLEASE FEEL FREE TO CALL ME \*  
 \* ANYTIME AT 214-348-7500. \*  
 \* \* \* \* \*

\* THANK YOU \*  
 \* DAVID JONES \*  
 \* SERVICE DIRECTOR \*  
 \* \* \* \* \*

\*\*\*\*\*"WHATEVER IT TAKES...WITH INTEGRITY"\*\*\*\*\*

TOTAL LABOR..... 299.00  
 TOTAL PARTS.... 388.76  
 TOTAL SUBLET... 0.00  
 TOTAL G.O.G.... 141.00  
 TOTAL MISC CHG. 0.00  
 TOTAL MISC DISC 0.00  
 TOTAL TAX..... 43.71  
 \*\*\*\*\*  
**TOTAL INVOICE \$ 872.47**

**NOTICE PURSUANT TO §79.001 TEXAS PROPERTY CODE**

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED OR BOUNCED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

X  
 Signature of the Person Participating in Agent's Sale Responsible for Payment

**DISCLAIMER OF WARRANTIES**

ALL WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS.

X

CUSTOMER'S SIGNATURE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER

**RUSTY WALLIS**

HONDA BODY SHOP VOLKSWAGEN  
 (214) 348-7500 (214) 328-0078 (214) 349-5559

NO VEHICLES RELEASED AFTER SERVICE ENTRY

The Reynolds and Reynolds Company EPARTNIVE C0672060 U 108417

**RUSTY WALLIS COLLISION CENTER**

11300 E NORTHWEST HWY, DALLAS, TX 75238

Phone: (214) 328-0078

FAX: (214) 355-2754

Workfile ID: e7233d7a  
Federal ID: 751073518**Estimate of Record****Customer: PLOCK, ROBERT****Job Number:**

Written By: Brian Glenn, 2/11/2013 6:21:06 PM

Adjuster: Mary Anne Vinson

Insured: Insured, State Farm  
Type of Loss: LIAB-Liability  
Point of Impact: 06 RearPolicy #:   
Date of Loss: 1/25/2013 3:45:00 PMClaim #: 43-243X-00202  
Days to Repair: 3**Owner:**PLOCK, ROBERT  
6827 LATTA PKWY  
DALLAS, TX 75227-6043  
(214) 997-4462 Day  
(214) 799-7775 Cell**Inspection Location:**RUSTY WALLIS COLLISION CENTER  
11300 E NORTHWEST HWY  
DALLAS, TX 75238  
Repair Facility  
(214) 328-0078 Evening**Insurance Company:**STATE FARM INSURANCE COMPANIES  
08401**Vehicle Drop Off Date:** 02/11/2013**Promise Date:** 02/14/2013**Repair Start Date:** 02/11/2013**VEHICLE**Year: 2008 Body Style: 4D P/U VIN: 2HJYK16508H530705 Mileage In: 88403  
Make: HOND Engine: 6-3.5L-FI License: 75XLX8 Mileage Out:  
Model: RIDGELINE 4X4 RTL Production Date: 2/2008 State: TX Vehicle Out: 2/14/2013  
Color: black Int: Condition: Good Job #:**TRANSMISSION**Automatic Transmission  
4 Wheel Drive  
Overdrive  
Traction Control**SEATS**Power Driver Seat  
Bucket Seats  
Leather Seats  
Heated Seats**STEERING**Power Steering  
Tilt Wheel

Steering Wheel Controls

**BRAKES**Power Brakes  
4 Wheel Disc Brakes  
Anti-Lock Brakes (4)**ROOF**

Electric Glass Sunroof

**GLASS**Privacy Glass  
Power Windows**WHEELS**

Aluminum/Alloy Wheels

**RADIO**

AM Radio

FM Radio

Stereo

Search/Seek

CD Changer/Stacker

**INTERIOR**

Power Locks

Air Conditioning

Cruise Control

Driver Air Bag

Passenger Air Bag

Front Side Impact Air Bags

Console/Storage

Intermittent Wipers

**EXTERIOR**

Power Mirrors

Dual Mirrors

Alarm

Keyless Entry

**PICKUP/VAN EQUIPMENT**

Rear Step Bumper

Bedliner

Trailer Package

**PAINT**

Clear Coat Paint

**Estimate of Record**

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>REAR BUMPER</b>					
2		O/H rear bumper		0	0.00	1.7	0.0
3	** <>	Repl RECOND Bumper cover	04715SJCA90ZZ	1	328.82	Incl.	3.2
		NOTE: SPIDERWEBBING OVER ENTIRE COVER. REPAIR NOT COST EFFECTIVE PLUS DEEP GOUGES AND DEFORMATION					
4		Add for Clear Coat		0	0.00	0.0	1.3
5		R&I Step pad center		0	0.00	Incl.	0.0
6		Repl RT Step pad outer	71511SJCA00ZB	1	20.89	Incl.	0.0
7		<b>REAR LAMPS</b>					
8		R&I RT Tail lamp assy		0	0.00	0.3	0.0
9		R&I LT Tail lamp assy		0	0.00	0.3	0.0
10		Repl RT License lamp	34101SJCA01ZB	1	42.20	Incl.	0.0
11	#	Refn Denib & Polish		0	0.00	0.0	0.2
12			OTHER CHARGES				
13	#		E.P.C.	1	5.00		
<b>SUBTOTALS</b>					<b>396.91</b>	<b>2.3</b>	<b>4.7</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			391.91
Parts Discount	\$ 63.09	-5.0 %	-3.15
Body Labor	2.3 hrs @	\$ 42.00 /hr	96.60
Paint Labor	4.7 hrs @	\$ 42.00 /hr	197.40
Paint Supplies	4.7 hrs @	\$ 30.00 /hr	141.00
Other Charges			5.00
Subtotal			828.76
Sales Tax	\$ 529.76 @	8.2500 %	43.71
<b>Grand Total</b>			<b>872.47</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>872.47</b>

## Estimate of Record

---

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to <http://www.statefarm.com/> and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

## Estimate of Record

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARG4475, CCC Data Date 2/1/2013, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2012 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

**Estimate of Record**

---

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

**ALTERNATE PARTS SUPPLIERS**

**Supplier: Quality Bumper Service Dallas Fort Worth**

**Location(s): 1155 SOUTH HASKELL AVENUE, DALLAS TX 75223**

(214) 824-7300

(972) 263-7300

<b>Line</b>	<b>Description</b>	<b>Item #</b>	<b>Price</b>
3	RECOND Bumper cover	HO1100251	\$ 328.82

# RUSTY WALLIS COLLISION CENTER

11300 E NORTHWEST HWY, DALLAS, TX 75238

Phone: (214) 328-0078

FAX: (214) 355-2754

Workfile ID:

e7233d7a

Federal ID:

751073518

## Estimate of Record

**Customer: PLOCK, ROBERT**

**Job Number:**

Written By: Brian Glenn, 2/11/2013 6:21:06 PM

Adjuster: Mary Anne Vinson

Insured: Insured, State Farm  
Type of Loss: LIAB-Liability  
Point of Impact: 06 Rear

Policy #:   
Date of Loss: 1/25/2013 3:45:00 PM

Claim #: 43-243X-00202  
Days to Repair: 3

**Owner:**

PLOCK, ROBERT  
6827 LATTA PKWY  
DALLAS, TX 75227-6043  
(214) 997-4462 Day  
(214) 799-7775 Cell

**Inspection Location:**

RUSTY WALLIS COLLISION CENTER  
11300 E NORTHWEST HWY  
DALLAS, TX 75238  
Repair Facility  
(214) 328-0078 Evening

**Insurance Company:**

STATE FARM INSURANCE COMPANIES  
08401

**Vehicle Drop Off Date:** 02/11/2013

**Promise Date:** 02/14/2013

**Repair Start Date:** 02/11/2013

## VEHICLE

Year: 2008	Body Style: 4D P/U	VIN: 2HJYK16508H530705	Mileage In: 88403
Make: HOND	Engine: 6-3.5L-FI	License: 75XLX8	Mileage Out:
Model: RIDGELINE 4X4 RTL	Production Date: 2/2008	State: TX	Vehicle Out: 2/14/2013
Color: black Int:	Condition: Good	Job #:	

**TRANSMISSION**

Automatic Transmission  
4 Wheel Drive  
Overdrive  
Traction Control

**SEATS**

Power Driver Seat  
Bucket Seats  
Leather Seats  
Heated Seats

**STEERING**

Power Steering  
Tilt Wheel

Steering Wheel Controls

**BRAKES**

Power Brakes  
4 Wheel Disc Brakes  
Anti-Lock Brakes (4)

**ROOF**

Electric Glass Sunroof

**GLASS**

Privacy Glass  
Power Windows

**WHEELS**

Aluminum/Alloy Wheels

**RADIO**

AM Radio

FM Radio

Stereo

Search/Seek

CD Changer/Stacker

**INTERIOR**

Power Locks

Air Conditioning

Cruise Control

Driver Air Bag

Passenger Air Bag

Front Side Impact Air Bags

Console/Storage

Intermittent Wipers

**EXTERIOR**

Power Mirrors

Dual Mirrors

Alarm

Keyless Entry

**PICKUP/VAN EQUIPMENT**

Rear Step Bumper

Bedliner

Trailer Package

**PAINT**

Clear Coat Paint

### Estimate of Record

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>REAR BUMPER</b>					
2		O/H rear bumper		0	0.00	1.7	0.0
3	** <>	Repl RECOND Bumper cover	04715SJCA90ZZ	1	328.82	Incl.	3.2
		NOTE: SPIDERWEBBING OVER ENTIRE COVER. REPAIR NOT COST EFFECTIVE PLUS DEEP GOUGES AND DEFORMATION					
4		Add for Clear Coat		0	0.00	0.0	1.3
5	R&I	Step pad center		0	0.00	Incl.	0.0
6	Repl	RT Step pad outer	71511SJCA00ZB	1	20.89	Incl.	0.0
7		<b>REAR LAMPS</b>					
8	R&I	RT Tail lamp assy		0	0.00	0.3	0.0
9	R&I	LT Tail lamp assy		0	0.00	0.3	0.0
10	Repl	RT License lamp	34101SJCA01ZB	1	42.20	Incl.	0.0
11	#	Refn Denib & Polish		0	0.00	0.0	0.2
12		OTHER CHARGES					
13	#	E.P.C.		1	5.00		
<b>SUBTOTALS</b>					<b>396.91</b>	<b>2.3</b>	<b>4.7</b>

#### ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			391.91
Parts Discount	\$ 63.09	-5.0 %	-3.15
Body Labor	2.3 hrs @	\$ 42.00 /hr	96.60
Paint Labor	4.7 hrs @	\$ 42.00 /hr	197.40
Paint Supplies	4.7 hrs @	\$ 30.00 /hr	141.00
Other Charges			5.00
<b>Subtotal</b>			<b>828.76</b>
Sales Tax	\$ 529.76 @	8.2500 %	43.71
<b>Grand Total</b>			<b>872.47</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>872.47</b>

## Estimate of Record

---

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to <http://www.statefarm.com/> and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

## Estimate of Record

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARG4475, CCC Data Date 2/1/2013, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as AM. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2012 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

**Estimate of Record**

---

**Customer: PLOCK, ROBERT**

**Job Number:**

Vehicle: 2008 HOND RIDGELINE 4X4 RTL 4D P/U 6-3.5L-FI black

**ALTERNATE PARTS SUPPLIERS**

**Supplier: Quality Bumper Service Dallas Fort Worth**

**Location(s): 1155 SOUTH HASKELL AVENUE, DALLAS TX 75223**

(214) 824-7300

(972) 263-7300

<b>Line</b>	<b>Description</b>	<b>Item #</b>	<b>Price</b>
3	RECOND Bumper cover	HO1100251	\$ 328.82